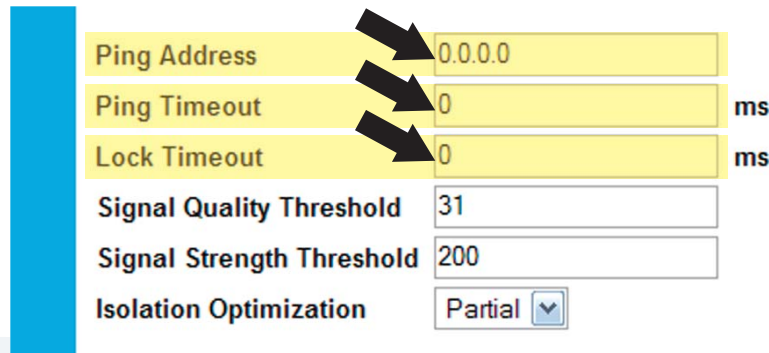


DATASTORM D2 PING ADDRESS TIMEOUT

A known beta issue of the D2 is how it seems to quit working or 'lockup' after cross-pol [connecting to the satellite]. MotoSAT has recently discovered that this could be related to the ping routine of the D2. At this time we recommend all D2 users to set any ping values to zero as shown below:



Ping Address	0.0.0.0
Ping Timeout	0 ms
Lock Timeout	0 ms
Signal Quality Threshold	31
Signal Strength Threshold	200
Isolation Optimization	Partial <input type="button" value="v"/>

1. On the main D2 page click the **Configuration** link.
2. Change the values in yellow above to zero's as shown in the format above.
3. Click **Update Settings** and your done.

Take note that this procedure has significantly reduced lock-up situations with the D2. You still might experience lockup type situations but on a less-frequent basis.

Please call MotoSAT for information on this or any other technical subject
contact MotoSAT at:
1-800-247-7486

