



Advanced Mobile Satellite TV/ Internet Solutions

1 YEAR SUPPORT WARRANTY

*Warranty available through Technical Support
Details Below*

MotoSAT designs and manufactures high quality equipment and makes every effort to insure that you are getting the most reliable product available. In the event your product should fail please follow the guidelines set below.

1 YEAR SUPPORT WARRANTY

- MotoSAT will provide technical support for 1 year from date of support warranty purchase.
- MotoSAT offers replacement parts at a fair price. Customer agrees to pay for replacement parts or components once they have been determined by MotoSAT Technical Support Department to be defective.
- Customer agrees to pay labor and/or freight charges associated with repairing or replacing a defective component.
- MotoSAT does not cover the cost of removal, reinstallation, alignment or any other service performed under this warranty.
- Any item being returned to MotoSAT must be properly packaged and addressed including return material authorization (RMA) number to:

MotoSAT
Attn: Returns Department
(place RMA number here)
1955 S. Milestone Drive
Salt Lake City, UT 84104

WARRANTY EXCLUSIONS AND LIMITATIONS

- This support warranty extends only to the original customer and is not transferable
- This support warranty does not apply to any component or product not manufactured by MotoSAT, included but not limited to:
 - Modems, (IRU/ITU), feed horn, LNB, transmitter, dish face and Satellite TV receiver.
- All components not manufactured by MotoSAT are subject to separate warranties issued by the Original Equipment Manufacturer (OEM).
 - Hughes.Net, Prodelin, UnaSat, IDirect, etc.
- MotoSAT shall in no event be liable for damage to or loss of any equipment or consequential damages. Including but not limited to damages to other equipment resulting from the installation or operation of the MotoSAT components.
- This support warranty does not cover installation by Dealers or individuals who are independent contractors and not employees of MotoSAT.
- MotoSAT reserves the right to make changes in design or improvements in its products without the obligation to incorporate the same in any product previously manufactured.

NOTE: Consult your dealer/installer for any support warranty provided by the dealer/installer.

WARRANTY SERVICE

- Internet Technical Support Department is available 24 hours a day 7 days a week at 800-247-7486, listen for your options for day, evening and after hours/weekend support.
- TV Technical Support Department is available from 8am – 5pm (MST) at 800-247-7486 ask for Satellite Television support.
- For support concerning your Internet Service please contact your VAR or ISP, these are the companies you are paying for your internet service.
- For support concerning your Satellite Receiver please contact your Satellite TV provider; DirecTV, Dish Network, Bell Express VU or Star Choice.
- For additional after hours support or issues relating to the installation or operation of this product please contact your installing dealer.

MISREPRESENTATIONS

- MotoSAT has not authorized anyone to make representations or warranties other than the warranties contained herein.
- This warranty gives the purchases specific legal rights which may vary from state to state. Some states do not allow exclusion of limitations of incidental or consequential damages or allow limitations on the duration of an implied warranty.

 **MotoSAT**
1955 S. Milestone Dr.
Salt Lake City, UT 84104
www.motosat.com
1.800.247.7486